

Surrey Fire and Rescue Service



As part of Surrey County Council, we aim to be a modern, efficient fire and rescue service that continuously improves the safety of the community.

With you, making Surrey safer

Integrated Risk Management Planning

Fire & Rescue Services Act 2004 (IRMP guidance note 1)

Fire and Rescue Services should serve all sections of our society fairly and equitably by:

- reducing the number of fires, fatalities, injuries and other emergency incidents occurring;
- providing value for money.

Known as the Public Safety Plan

Vision

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Making Surrey a better place

- A high performing, low cost and valued organisation
- An employer of choice
- Matching resources to predicted demand and balancing resources across the county
- Resilient

What we have done so far

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Making Surrey a better place

- Reduction in staff numbers (712 Apr '03 – 635 Apr '10)
- £2.4m efficiency savings '09/'10
- Reduction in fire engines (36 – 35) IRMP1
- Innovative approaches – variable crewing
- Advanced Technology – Mobilising / Risk info
- Procurement – workwear (£-24k/4 years ↑spec), PPE,RPE

Challenges

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Making Surrey a better place

- Stations not necessarily in the right places
- Wholetime shift systems are inflexible
- Retained system not sustainable
- Increasing range/complexity of incidents
- Increasing requirement for risk information
- Increased training requirements
- Maintaining success of prevention activity
- Finances

Medium Term Financial Plan

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Making Surrey a better place

£2.7m savings by March 2014

- | | |
|-------------------------------------|-------|
| • Senior and Middle Managers | £450k |
| • Back Office and Support Functions | £1.4m |
| • Public Value Review | £150k |
| • Emergency Response Cover | £700k |

- Future funding uncertainty

PSP success criteria

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Making Surrey a better place

- Operational Assurance achieved – delivering a safe and effective service, 7 days a week
- Clear and measurable response standard
- Resources match the risk and predicted demand
- Improved effectiveness of 1st fire engine (5 crew)
- Community safety improved through partnership
- Locally focussed service delivery
- Retained duty system issues resolved
- Within budget
- Developed with staff

Response Standard

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Making Surrey a better place

Current:

- 1 appliance in 8 minutes **or** 2 in 12 minutes for 75% of the population
- 1 appliance to all incidents in 18 minutes

Proposed:

- For incidents where life or property is at risk;
1st fire engine in 10 minutes **and** 2nd in 15 minutes on 80% of occasions
- For all incidents;
1 fire engine in 16 minutes on 95% of occasions

Response Standard

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Making Surrey a better place

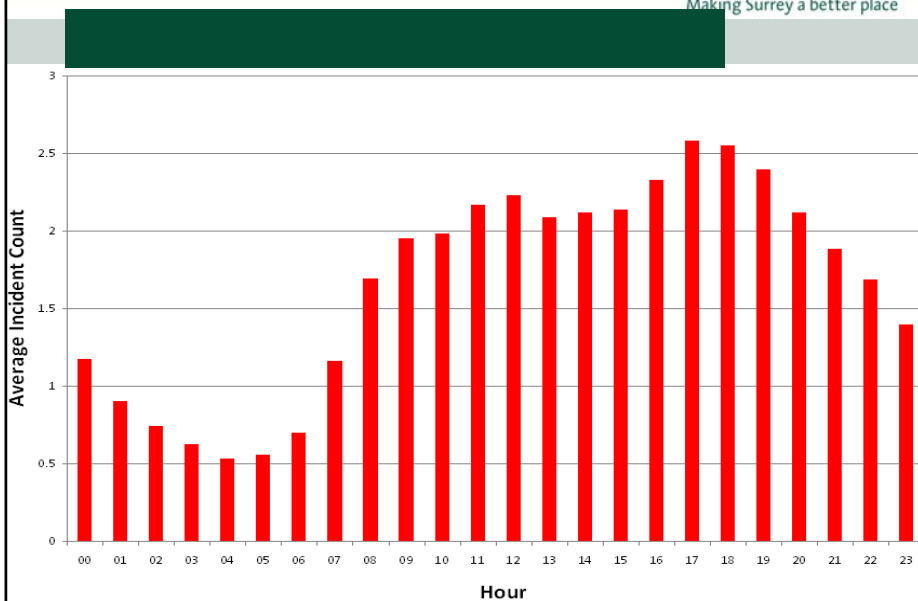
- Modelled Surrey average:
 - Current
 - 1st in 7m 19s
 - 2nd in 9m 41s
 - Proposed
 - 1st in 7m 23s
 - 2nd in 10m 56s
- Range of average 1st response by borough:
 - Current: 5m 16s - 9m 34s
 - Proposed: 5m 31s - 9m 02s

Incident Profile (Hour)

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Option

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Appliances available	07:00 – 19:00	19:00 – 07:00
Current: Wholetime	20 – 22	20
Current: Retained	0 – 5	8 – 13
Proposed: Wholetime	23 (+4)	15
Proposed: On-call	0	6

PSP Proposals

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1	To revise the response standard
2	To match resource provision to predicted demand levels
3	To improve the balance of service provision across Surrey
4	To crew all fire engines with five firefighters
5	To create capacity to improve firefighter and community safety
6	To change the working arrangements for staff
7	To increase the use of volunteers
8	To ensure the most appropriate response to all calls for assistance
9	To increase income generation and cost recovery
10	To review governance arrangements
11	To review the provision and use of property
12	To maximise community fire safety activity
13	To continue to provide road safety advice for young drivers

Reigate and Banstead

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Making Surrey a better place

- Fire engine deployment:
Reigate 1 fire engine wholetime 24/7
 1 fire engine wholetime day only
Emergency response cover also provided from
Horley fire station
- Modelled response (Average)
1st 8m 24s 2nd 11m 49s
- Community Safety work
- Risk information gathering

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